

Delta Air Lines Raffle Terms & Conditions (The "Fine Print")

Air Travel: Ticket prizes will be awarded in the form of Certificates that must be redeemed by October 12, 2014. Travel must be between October 12, 2013 and October 12, 2015. Certificates may be redeemed for round-trip BusinessElite® class travel on Delta from the winner's home gateway to anywhere Delta flies. Any transportation that is unclaimed, is not awarded or is otherwise not used by the travel completion date specified will be forfeited.

Certificate seats are limited and may not be available on all flights or in all markets. Certificates are non-transferable, are not redeemable for cash and are void if sold or bartered. The sale or barter of tickets obtained through redemption of Certificates is also prohibited. Any tickets obtained through such sale or barter are void and will not be honored for travel. After ticketing, date, time and routing changes are permitted (subject to availability in applicable fare class) for a fee of \$150. For travel within the U.S. and Canada, based on availability, passengers holding confirmed reservations and tickets may confirm earlier/later same day flight within 3 hours from scheduled departure time between same origin/destination for a non-refundable fee of \$50 USD/\$61 CAD.

Certificates do not include the September 11th Security Fee of \$2.50 which will be imposed on each flight segment in the passenger's ticketed itinerary. A flight segment is defined as

a takeoff and a landing. For travel to/from Hawaii/Alaska, U.S. International Air Transportation Tax of \$8.60 is not included. Certificates used for international travel do not include U.S. International Air Transportation Tax of \$17.20 and U.S. and foreign user, inspection, security or other similarly based charges, fees or taxes of up to \$600, depending on itinerary. Baggage allowances subject to size and weight limits. Taxes and fees are subject to change, are the responsibility of the passenger and (except for bag fees) must be paid at the time the ticket is booked. Any taxes, fees, or changes paid at the time of ticket issuance will be refunded if ticket is not used. However, once redeemed, Certificates are void and will have no further value.

Certificate travel will not qualify for SkyMiles mileage. Stopovers/Upgrades/Wait-listing/Open Returns are not permitted for tickets booked with Certificates. Lost, stolen or otherwise destroyed Certificates will not be replaced. Schedules are subject to change without notice. Additional restrictions may apply. It is the responsibility of the passenger to be in possession of all necessary documentation (e.g., valid passport, visa where applicable) at the time and place of departure. Delta reserves the right to deny boarding to any passengers without proper documentation.



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- 1. Reservations/Ticketing:** Reservations must be made and tickets issued prior to departure. Tickets must be issued within 24 hours of making reservations. Reservations made on delta.com must be ticketed at time of reservation. The number of seats available for this offer is limited.
- 2. Certificate Validity:** Certificate must be redeemed and ticket issued by the date stated above. Extensions will not be granted under any circumstances.
- 3. Minimum Stay:** None.
- 4. Maximum Stay:** Travel must be completed within 331 days of the certificate redemption date.
- 5. Blackout dates:** None
- 6. Itinerary:** Stopovers, open segments and wait listing are not permitted, in addition if this certificate is valid for roundtrip travel, circle and double open-jaw trips are not permitted, single legal open-jaw itineraries are permitted.
- 7. Routing:** All travel must be via the routes of the above eligible airlines in which fares are published. Schedules are not guaranteed and are subject to change without notice. Involuntary denied boarding compensation, if applicable, will not be paid.
- 8. Transferability:** The certificate is transferable only if it is not associated with an individual's name. Exception: If the certificate is issued in an individual's name, the certificate may be used by a different person as long as the original recipient is traveling with that person in the same reservation. The certificate may only be used by one person in a reservation. Certificates may not be transferred for cash or any other consideration. Purchased and/or auctioned certificates are subject to confiscation and travel will not be permitted.
- 9. Taxes/Fees:** Additional taxes/fees/surcharges/inspection and security fees may apply. PFCs do not apply. Any tax liability or other government imposed fees are the responsibility of the user.
- 10. Changes/Refunds:** Changes are permitted free of charge provided the new itinerary meets all provisions of the program.
- 11. Baggage Fees:** Standard baggage fees apply and are the responsibility of the passenger.
- 12. Upgrades:** Not permitted.
- 13. Combinability:** This certificate may not be combined with any other discount, promotional fare also known as a web fare, infant fare, child fare, senior fare, e-cert, coupon, certificate, ticket designator, reference code, upgrades, promotions or group fares. This certificate only permits travel on a single marketing carrier in each direction, use of multiple marketing carriers in the same direction of travel is not permitted.
- 14. Certificate Offer:** Limit of one ticket per certificate. Certificate has zero cash value, will be deemed fully used upon surrender and will not be honored retroactively or in connection with the exchange of any wholly or partially unused ticket. Certificate will not be replaced and cannot be requested. The use of the certificate offer embodied herein by anyone other than Delta in any advertisement for any purpose, or the purchase or other acquisition of certificates by persons or entities in the travel service business is strictly prohibited and will render the certificate VOID.
- 15. SkyMiles:** SkyMiles mileage credit will NOT be awarded for travel with this certificate.
- 16. Miscellaneous:** This certificate is not valid with miscellaneous charge orders, travel credit vouchers, gift certificates or prepaid tickets. Tickets by mail are permitted. e-tickets required in all e-ticket eligible markets. A paper ticket fee will apply. The number of seats available for use with this authorization is limited. Other conditions may apply. Delta is the final authority on the interpretation of these rules, and these program terms and conditions may be changed by Delta prior to usage and without advance notice.